### Brand Guidelines



**Defining the Cardknox Brand** 

Cardknox Brand Guidelines

This document outlines visual brand identity standards for Cardknox's products and services and provides guidelines for how to apply the standards to digital and print media.

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# 01 Brand Values

Brand values Cardknox Brand Guidelines

### Who We Are

Cardknox is the brainchild of our parent company, Fidelity Payment Services, a leading merchant services provider with over 20 years in the industry. After looking for an omnichannel payment gateway that would meet the needs of our merchant base, we decided to build our own as there wasn't one in the market that had the flexibility we desired. And with that, Cardknox was born: a payment gateway that is loaded with features and ready to be integrated with a wide variety of payment hardware, software, and e-commerce platforms.

We take a white-glove approach to our customer service model, offering a broad range of customizable payment processing solutions and seamless integrations that make it easy for merchants in all industries to scale up and grow their businesses. Our innovative, interchangeable payment solutions incorporate the latest technologies and are designed to successfully boost efficiency, curb security threats, grow customer satisfaction, and cut costs.

As such, we have updated the Cardknox branding guidelines. By maintaining a professional and uniform logo and identity, we can better impart an image of innovation and dedication to all stakeholders and the general public.

Please take the time to look through the entire guide to educate yourself on the image we aim to present to the world. If you have any questions, please feel free to contact the Cardknox Marketing Department at <a href="marketing@fidelitypayment.com">marketing@fidelitypayment.com</a>.

Brand Values Cardknox Brand Guidelines

### Our Culture

Our unwavering loyalty and support for our merchants, partners, and team members is what makes Cardknox truly unique. Our values dictate the way we do business: fostering growth through integrity, flexible solutions, transparency, and a people-first attitude in everything we do.

#### Integrity

Business owners want a payment solution provider that they can trust to have their best interests in mind. Cardknox has built a well-earned reputation for delivering consistently friendly and reliable customer service, competitive pricing, and a robust suite of payment solutions designed to meet the needs of all types of businesses.

#### **Flexibility**

No one-size-fits-all solutions here. We give our merchants the flexibility and control to customize their payment processing setup to fit their unique business needs.

### **Putting People First**

No problem is too big or too small. Our caring, knowledgeable, inhouse experts work closely with merchants to solve any issues and cater to their payment preferences.

# 02 Logo

This section outlines best practices for how to present the Cardknox logo and provides examples for proper use.

- No adaptations or alternative versions of the Cardknox logo may be used. This includes any and all previous versions of the Cardknox logo.
- You must use the exact logo, without exception, in order to maintain the integrity of the Cardknox brand.
- Our logo is a unit, and all elements within the logo must be scaled or resized proportionately.
- The logo can be downsized proportionately, but never enlarged. If you need a larger logo than the one provided, please contact the Marketing Department.
- All designs including the Cardknox logo that were not created by the Cardknox Marketing Department require approval prior to distribution.

### Design

Our primary brand logo consists of the following intrinsic elements:

- Glyph
- Wordmark
- Tagline

The elements go hand in hand and should not be separated or changed in any way. Any modification must be approved by the Marketing team.

**Original Colors** The original color logos should be used in most instances.



The logo's exclusion zone is equal to the logo's letter "X".

### Primary Logo

### Logo

Use the primary version in most instances unless doing so causes readability challenges.

### Brand + White

Use the brand + white version on dark backgrounds that don't cause contrast issues with the branded glyph.

### All white

Use the all white version on backgrounds which cause contrast issues.



Download Link: PNG | JPG



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### Alternate Tagline Logo

### Logo

Use the alternate tagline version in most instances unless doing so causes readability challenges.

### Brand + White

Use the brand + white version on dark backgrounds that don't cause contrast issues with the branded glyph.

### All white

Use the all white version on backgrounds which cause contrast issues.



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### Logo Misuse

It is important that the appearance of the logo remains consistent. The logo should not be misrepresented, modified, or added to. Do not attempt to alter the logo in any way. Its orientation, color, and composition should remain as indicated in this document — there are no exceptions.

120 px



Logo's minimum size.

Do not re-style the logo.



Do not modify.



Do not distort.



Do not change color or tone.



Do not change tagline.



Do not rotate or reposition.



### Co-Branded



Fidelity | @ cardknox
Secure Integrated Payments

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# 03 Glyph

This section outlines best practices for how to present the Cardknox glyph and provides examples for proper use.

**Glyph** Cardknox Brand Guidelines

### Color Use







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# 04 Badge

This section outlines best practices for how to present the Cardknox badge. Badge

Cardknox Brand Guidelines

Color Use

Badge Solid

Badge Outline Dark

Badge Outline Light







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# 05 Color Palette

This section outlines best practices for using Cardknox colors. Text should always be set in black or white.

Color Palette Cardknox Brand Guidelines

### **Core Colors**

Our primary palette uses bright and bold colors to ensure that the brand elements stand out. The primary colors are presented in the following formats:

- RGB which is used for digital materials
- · HEX which is used for web-based platforms
- CMYK which is used for printed materials
- PMS (Pantone) which is primarily used for printed materials

RGB: 229 22 70 HEX: #E51646

CMYK: 4% 100% 69% 0%

PMS: Pantone 192

RGB: 21 2 56 HEX: #150238

CMYK: 93% 95% 39% 59%

PMS: Pantone 2768

RGB: 255 255 255 HEX: #FFFFFF

CMYK: CO MO YO KO

### Secondary Colors

Our secondary colors palette uses light colors to complement brand elements. The secondary colors are presented in the following formats:

RGB: 234 240 251 HEX: #EAF0FB

CMYK: 6% 3% 0% 0%

RGB: 253 232 237 HEX: #FDE8ED

CMYK: 0% 10% 2% 0%

RGB: 239 230 254 HEX: #EFE6FE

CMYK: 4% 9% 0% 0%

# 06 Typography

This section outlines best practices for using Cardknox fonts and provides examples.

Our brand consists of one primary font family which is used throughout the branding experience, across all channels.

### **Typography**

Barlow
Light, Medium, Semibold

**Barlow Condensed** 

Light, Medium, Semibold

Aa Bb Cc Dd Ee Ff Gg Hh Ii Jj Kk Ll Mm Nn Oo Pp Qq Rr Ss Tt Uu Vv Ww Xx Yy Zz 1234567890

Download Links: Barlow | Barlow Condensed

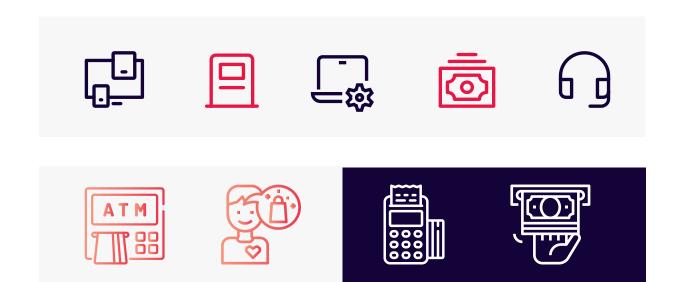
# Barlow

# 07 Icons

This section outlines best practices for using Cardknox icons to provide visual interest and clarify concepts.

### Style of Icons

Icons can use the two Cardknox core colors, or white and red for dark backgrounds. Gradients can be used for icons to provide additional visual interest.



### 08 Illustration

This section outlines best practices for using illustrations to explain complex concepts, procedures, and process flows.

**Illustrations** Cardknox Brand Guidelines

### Style of Illustrations

Illustrations can use colors that complement the two Cardknox core colors.



# 09 Social Media

This section outlines guidelines for using visual elements for social media.

Social Media Cardknox Brand Guidelines

Resources

### **Profile Picture**





Download Link: JPG



Download Link: JPG

Download Link: JPG

#### **Banners**



LinkedIn Banner - 1584 x 396 px Download Link: <u>JPG</u>



YouTube Banner - 2048 x 1152 px Download Link: <u>JPG</u>

# 10 Letterhead

This section outlines best practices for how to present the Cardknox letterhead.

**Letterhead**Cardknox Brand Guidelines

### Cardknox



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### Co-branded



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# Thank You!